

## **Accessibility statement for <http://hemblingtonparish.org.uk>**

This website is run by Hemblington Parish Council. We want as many people as possible to be able to use this website

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

### **How accessible this website is**

We know some parts of this website are not fully accessible:

- the text will not reflow in a single column when you change the size of the browser window
- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- some of our online forms are difficult to navigate using just a keyboard
- you cannot skip to the main content when using a screen reader

### **Feedback and contact information**

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email [hemblingtonpc@gmail.com](mailto:hemblingtonpc@gmail.com)
- call 01603 433972

We'll consider your request and get back to you in [number] days.

### **Reporting accessibility problems with this website**

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: Steven Ford, parish clerk at [hemblingtonpc@gmail.com](mailto:hemblingtonpc@gmail.com) or telephone 01603 433972.

### **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

### **Contacting us by phone or visiting us in person**

Email: [hemblingtonpc@gmail.com](mailto:hemblingtonpc@gmail.com)

Telephone 01603 433972

Visit: 101 Thunder Lne, Thorpe St Andrew, Norwich, NR7 0JG (by appointment).

## **Technical information about this website's accessibility**

Hemblington Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

### **Compliance status**

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the items listed below.

### **Non-accessible content**

The content listed below is non-accessible for the following reasons.

Scanned documents re not accessible.

### **Non-compliance with the accessibility regulations**

Scanned documents re not accessible. When we are able to publish these documents in a different format we will do so.

### **Disproportionate burden**

We believe that it would be a disproportionate burden to change older documents to an accessible version. We will work to make all documents published after September 2020 ccessible, as well as all active administrative documents published after 23<sup>rd</sup> September 2018.

### **PDFs and other documents**

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do not plan to fix [example of non-essential document].

Any new PDFs or Word documents we publish will meet accessibility standards.

### **Live video**

We do at present publish live video.

### **Preparation of this accessibility statement**

This statement was prepared on 22<sup>nd</sup> September 2020.

This website was last tested on 22<sup>nd</sup> September 2020. The test was carried out by Steven Ford, Hemblington parish clerk.